



Safety for Industrial Process

# After Sales return information form

### Information regarding the sender :

Company : \_\_\_\_\_

Contact person : \_\_\_\_\_

Telephone : \_\_\_\_\_ Fax : \_\_\_\_\_

Delivery address : \_\_\_\_\_

email : \_\_\_\_\_

Customer's number : \_\_\_\_\_

Order number : \_\_\_\_\_

Invoice adress (if different) : \_\_\_\_\_

### Information about the material to be repaired :

Material : \_\_\_\_\_

Serial number : \_\_\_\_\_

Used a device :  SIL (Safety Integrity Level)  ATEX  DESP

Description of the failure :  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Frequency of the failure :  permanent  random

Display of an error message  
 No  Yes, which : \_\_\_\_\_

Process data : Temperature : \_\_\_\_\_ (°C) Pressure : \_\_\_\_\_ (bar)  
Conductivity : \_\_\_\_\_ (S) Viscosity : \_\_\_\_\_ (mm<sup>2</sup>/s)

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**Delivery adress :**  
REGULATEURS GEORGIN - SAV  
14-16, rue Pierre Sépard  
92320 CHATILLON - FRANCE

**Contact :** After Sales Department  
Tél : + 33 1 46 12 60 53  
Fax : +33 1 47 35 93 98



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# COSHH Declaration

Due to legal regulations and for the safety of our employees and operating equipment, we need this completed COSHH Declaration with your signature before your order can be handled. Please make absolutely sure to include it with the shipping documents or even better, attached to the outside of the packaging.

Régulateurs Georgin

Material : \_\_\_\_\_

Serial number : \_\_\_\_\_

**Precautions to be taken regarding the product** : Fill the corresponding case : in the case of an identified risk, include the safety declarations indicating the precautions to be taken.



	Produit/concentration Medium/concentration	Cas n° Identification	Combustible Flammable	Poison Toxic	Corrosif Corrosive	Nuisible pour la santé Harmful/ Irritant	Autres* Other	Sans danger Harmless
Produit de process -Process medium-								
Produits de nettoyage du process -Medium for process cleaning-								
Produit de nettoyage utilisé pour l'appareil -Returned part cleaned with-								

\*. Explosive, oxidising, dangerous for the environment, biological risk, radioactive

### Legal provisions :

In accordance to French laws and in order to protect our facilities and employees, the "decontamination certificate" duly completed and signed is mandatory before processing your request. It must be joined to your shipping documents. Your responsibility would be engaged in case of non-compliance with these instructions.

### Acceptance conditions :

Equipment acceptance will be effective upon receipt of this form duly completed, signed, stamped and dated. If this document is to returned within a period of 10 working days from the date of receipt of the equipment, Georgin reserves the right to return the equipment, the freight payed by the owner. It will be the same if the device is not clean.

### Performance of the repair :

The repair will be performed upon receipt of your order. If repair is not possible, or if the repair cost is > 60% of the price of a new product, Georgin will send you a quote for a replacement equipment.

### Cancellation clause (in the case of a replacement product is quoted) :

Following a replacement quote, without a written answer from the customer within 60 working days after issuance of the quote, it tacitly acknowledges the waiver of the equipment concerned to the benefit of Georgin. Due to this, Georgin will proceed to the destruction of equipment without possible future contestation. This will be charged 75, - € VAT, plus all eventual cleaning costs. At customer's request, the unrepaired equipment may be returned (freight payed by the customer).

**Hereby we certify that the returned parts have been carefully cleaned and are free from all toxic materials and any risk of contamination."**

**Moreover, we allow Régulateurs Georgin to perform a repair without quotes when possible.**

Place, date, company stamp and signature of the authorized person, including the mention "Read and approved"

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